

CERTIFICATE OF REGISTRATION

Information Security Management System
ISO/IEC 27001:2013

Conversica Inc

950 Tower Lane, 12th Floor
Foster City, California 94404
United States

A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013. The scope and boundaries of the ISMS is as follows:

The Information Security Management System (ISMS), in accordance with ISO/IEC 27001:2013, supporting the confidentiality, integrity, and availability of customer data, supplier information, and Conversica's internal data related to the Intelligent Virtual Assistant (IVA) Platform.

A Conversica Intelligent Virtual Assistant is an artificial intelligence (AI)-powered, SaaS-based software application that serves as a virtual team member and autonomously engages contacts, prospects, customers, or partners in human-like, two-way interactions at scale to drive towards the next action, focused specifically on accelerating revenue; whether that's scheduling a sales meeting for prospect customers, gauging existing customer interest to buy additional products or services, or politely but persistently collecting overdue payments. IVA In Scope:

- Virtual Marketing Assistant
- Virtual Sales Assistant (Including Auto Sales Assistant)
- Virtual Customer Success Assistant
- Virtual Admissions Assistant
- Virtual Membership Assistant
- Virtual Service Assistant (Including Auto Service Assistant)
- Virtual Payments Assistant
- Virtual Website Chat Assistant

Certificate Number ISMS-CO-71921

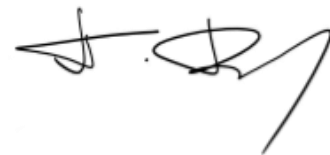
Original Certification Date July 19, 2021

Statement of Applicability Version 3.0 (March 18, 2021)

Expiry Date July 19, 2024



Authorized by:



Petar Besalev
EVP of Cybersecurity and Compliance

This certificate is the property of A-LIGN Compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2013 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certificate number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.

Conversica Inc

IN-SCOPE LOCATION(S)	REGISTERED ACTIVITY
1109 1 st Avenue, Suite 300 Seattle, Washington 98101 United States	Development and Security Operations, Engineering, Customer Success
1440 10 th Street, Suite 102 Bellingham, Washington 98225 United States	Customer Success, Engineering, Information Technology, Development and Security Operations

This certificate is the property of A-LIGN Compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2013 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certificate number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.