

CERTIFICATE OF REGISTRATION

Information Security Management System
ISO/IEC 27001:2013

Conversica, Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013. The scope and boundaries of the ISMS is as follows:

The Information Security Management System (ISMS), in accordance with ISO/IEC 27001:2013, supporting the confidentiality, integrity and availability of customer data, supplier information, and Conversica's internal data related to the Revenue Digital Assistant (RDA) Platform. A Conversica Revenue Digital Assistant is an artificial intelligence (AI)- powered, SaaS-based software application that serves as a virtual team member and autonomously engages contacts, prospects, customers, or partners in human-like, two-way interactions at scale to drive towards the next action, focused specifically on accelerating revenue; whether that's scheduling a sales meeting for prospect customers, gauging existing customer interest to buy additional products or services, or politely but persistently collecting overdue payments. RDAs In Scope:

- Chat Assistant
- Virtual Marketing Assistant
- Virtual Sales Assistant (Including Auto Sales Assistant)
- Virtual Customer Success Assistant
- Virtual Admissions Assistant
- Virtual Membership Assistant
- Virtual Service Assistant (Including Auto Service Assistant)
- Virtual Payments Assistant
- Virtual Website Chat Assistant

| | | | |
|-----------------------------------|------------------------------|------------------------------------|---------------|
| Certificate | ISMS-CO-71921 | Original Certification Date | July 19, 2021 |
| Version | 1.1 | Expiration Date | July 19, 2024 |
| Statement of Applicability | Version 4.0 (April 14, 2023) | Reissuance Date | June 16, 2023 |



Authorized by:

Stephanie Oyler
VP of Attestation Services400 N Ashley Drive
Suite 1325
Tampa, FL 32602
888.702.5446
info@a-lign.com

A-LIGN.COM

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2013 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



A-LIGN

Conversica, Inc.

IN-SCOPE LOCATIONS

950 Tower Lane, #1200
Foster City, California 94404
United States of America

1109 1st Avenue, Suite 300
Seattle, Washington 98101
United States of America

1440 10th Street, Suite 103
Bellingham, Washington 98225
United States of America

REGISTERED ACTIVITY

Headquarters, Corporate Operations, ISMC
Management, Product Management, and Software
Development

AWS Physical Key Storage, DevOps, Customer
Success, Engineering

Customer Success, Engineering

400 N Ashley Drive
Suite 1325
Tampa, FL 32602
888.702.5446
info@a-lign.com

A-LIGN.COM